

JOB DESCRIPTION

JOB TITLE: Network Engineer III
DEPARTMENT: Network Services
CLASSIFICATION: Full-time/Exempt
REPORTS TO: Team Leader

BASIC PURPOSE:

Combine strong engineering disciplines with a business focus for delivering IT solutions. Work independently and with Account Managers and engineers to plan, design, deploy, operate, and optimize IT environments. Serve as a technical resource to engineers and Account Managers.

DUTIES AND RESPONSIBILITIES:

- Overall accountability for project execution for assigned projects.
- Act as the principal technical contact for strategic clients. Proactively maintain the technical aspects of the client's corporate network.
- Plan and implement future IT initiatives and undertake corresponding project work.
- Direct the implementation and integration of new technologies.
- Perform network design analysis and configuration validation.
- Serve as a senior level resource to troubleshoot and diagnose client's IT problems.
- Work closely with account managers to develop, design, refine and present proposals to clients and potential clients.
- Proactively identify, analyze, and resolve network, system, and performance issues.
- Ensure compliance to SE best practices and standard build guidelines and participate in corrective actions as required.
- Monitor, examine, and stay abreast of current trends in technology by researching, identifying, and evaluating new IT related products and services. Ensure others are aware of trends and opportunities to leverage new technology.
- Act as a subject matter expert in two or more assigned technologies.
- Provide technical guidance and mentoring to SE resources to increase skills.
- Review and critique proposed changes to SE standards and best practices guidelines.
- Review assigned network documentation for compliance to SE standards.
- Meet and comply with all company policies, guidelines, and requirements regarding security compliance.
- Perform other tasks in response to daily business needs and as directed.

QUALIFICATIONS AND SKILLS NEEDED:

Minimum formal education, experience and training:

Bachelor's Degree in Computer Science, Information Technology or similar plus a minimum of 10+ years of professional experience (5+ years being in a service based environment). Must have significant knowledge and experience with network technology and Microsoft technologies including Active Directory, Exchange, and Terminal Services. Significant experience and understanding of server virtualization, specifically VMware and significant experience with Citrix is required. Demonstrated knowledge of SAN storage solutions is also required.

Preferred formal education, experience and training:

- Microsoft certification (MCSE)
- VMware Certification (VCP certification)
- Any Cisco certification
- Any Citrix certification

Other knowledge and skills:

- The ability to work independently; to assume responsibility for an issue or opportunity; define the issue, identify the options, determine an approach, and plan and implement the solution.
- Demonstrated leadership qualities including integrity, intelligence, dependability, and creativity. Mentoring and inspiring others.
- Able to articulate and advance SE's vision and align team members around SE's strategy and values.
- Excellent communication skills (oral, written, and presentation)
- Ability to effectively troubleshoot and triage.
- Ability to research problems and identify potential solutions.
- Ability to defuse potential or actual difficult situations.
- Ability to quickly adapt to changing situations and priorities.

WORKING CONDITIONS:

This position requires frequent work in a server room environment where elevated noise and colder temperatures are an industry standard. Additionally, lifting heavy equipment during installation and repair work may be necessary. This position often requires long hours seated in front of a computer. Due to the nature of supporting a production environment in the IT industry, after hours work is often required. Strict confidentiality with respect to client information being accessed, processed, or stored is required.

This Job Description is intended to describe the general level of work being performed. It is not intended to be all inclusive and you may be asked to perform other duties. You will be evaluated in part based upon your performance of the tasks listed in this job description.

External and internal applicants, as well as position incumbents who become disabled as defined under the Americans with Disabilities Act must be able to perform the essential job functions (as listed) either unaided or with the assistance of a reasonable accommodation to be determined by management on an individual basis.

The Company has the right to revise this job description at any time. The job description is not a contract for employment, and either you or the Company may terminate employment at any time, for any reason.

I have received a copy of my job description: _____